Baylor Scott & White
SURGICARE
OAKMONT
Joint ownership with physicians

PROVIDING COVID SAFE CARE

We want you to get the care you need with minimal risk during your visit to the center.
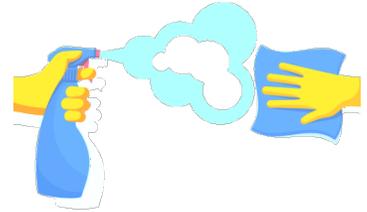We will do our part to prevent infection. Your safe care is our priority.
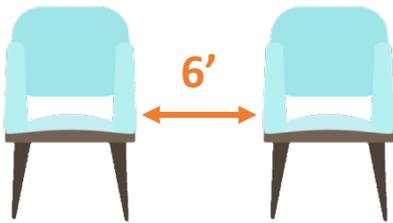
── What we will do ──

Screen staff daily and wear masks at all times

Heighten infection prevention protocols

Frequently clean clinical and public spaces

6'

Set up spaces for physical distancing

Coordinate access to COVID-19 testing when appropriate

Postpone non-urgent patients with symptoms

── What we will ask you to do ──

Complete a phone screening prior to arrival

Take precautions & self-monitor for symptoms

Be screened upon entry and wear a mask

FREQUENTLY ASKED QUESTIONS

Is it safe for me to have my procedure or should I wait?

We encourage you to receive the care recommended by your physician. Delaying may cause additional health complications or increased risk of loss of function and decreased likelihood of a full recovery.

The center is a COVID SAFE place to receive care. We do not provide COVID-19 treatment. We are also taking every precaution with strong infection prevention processes, training, testing and PPE.

How do I know the center is minimizing my exposure to COVID-19 patients?

We are verbally screening all patients multiple days prior to their care. We postpone non-urgent care for any patients who are high risk for COVID-19 – those with symptoms or recent exposure. Their physicians are notified, a test is recommended and the care is rescheduled after a negative result or symptoms clear.

How is the center keeping staff safe so they do not infect me?

Center staff are well trained and experienced in managing infectious diseases. We are providing universal masking, increasing cleaning and supply of protective personal equipment.

All center staff monitor their temperature daily. If they perceive potential COVID symptoms, they notify the center, self-isolate, and receive a test. They only return to work when cleared by center policy.

Should I get tested for COVID-19?

You should get tested if you have potential COVID-19 symptoms: a fever and cough or difficulty breathing. Please notify your physician and seek medical treatment.

Your physician may also ask you to be tested before your procedure as an additional precaution. You will receive instructions on where to provide the specimen and we will help coordinate when necessary.

How can I protect myself from COVID-19?

You should continue to take CDC recommended actions to protect yourself at all times, including washing your hands often with soap and water, physical distancing and wearing a face covering in public spaces.

If you have scheduled care at the center, we also recommend self-monitoring your temperature daily for up to 7 days before, as a majority of COVID patients become symptomatic 5 to 7 days after infection.

What if I am concerned about the bill?

To support patients and their loved ones during this challenging time, we provide a flexible patient payment plan. You can request more information, including a price estimate, prior to the care.

Disclaimer: The information included is as of June 25, 2020 and is only a summary of more detailed information and may not contain all the information that is important or relevant to you. The information is subject to revision and interpretation based on pending policies and regulations.